Bikejournal.com Password Reset Step-by-Step Guide

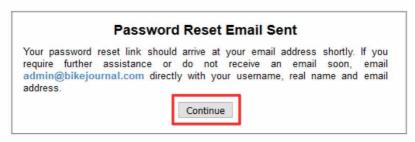
1. In your Internet browser, go to http://www.bikejournal.com and click the "I forgot my password and/or username" link in the log in window.



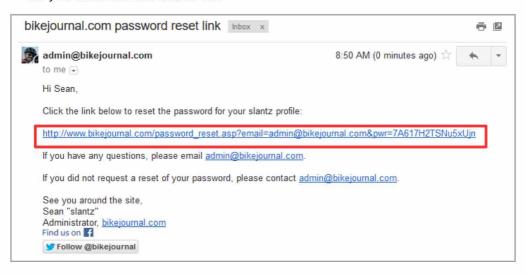
2. On the Reset Password or Username page, enter your bikejournal username in the top box, then click the "Reset password" button.



3. The page will confirm that a password reset email has been sent to the email address associated with your bikejournal profile. Click the "Continue" button.



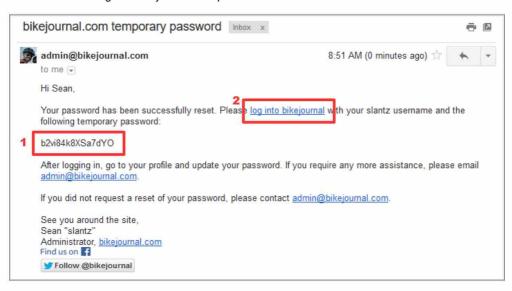
4. Open your email program and find the email with the subject line "bikejournal.com password reset link". Open the email and then click on the provided link to reset your bikejournal password. Optional: If clicking on this link in your email does not open up a new window in your Internet browser per step 5 below, you may need to copy and paste this link into your Internet browser address bar.



5. Your Internet browser should open up a new window and report that a new temporary password has been created for your bikejournal profile and an email with that new password has been sent to your email address. Click the "Continue" button, then close the browser window.



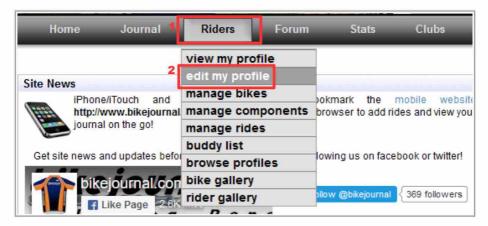
6. Open your email program and find the email with the subject line "bikejournal.com temporary password". Open the email and copy the provided temporary password by highlighting the password with your mouse and then pressing CTRL+C on your keyboard. Next click the "log into bikejournal" link provided in the email.



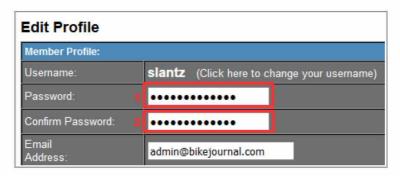
7. Your Internet browser should open up a new window. Enter your bikejournal username in the first entry box and then select the second box with your mouse and press CTRL+V on your keyboard to paste your new temporary password into the password entry box.



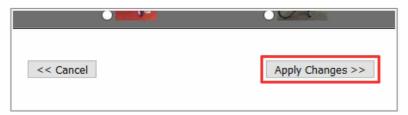
8. After successfully logging in, click the "Riders" menu, then click the "edit my profile" page.



9. Enter your desired new password to replace the temporary password. Enter it a second time to confirm.



10. Scroll down to the bottom of the page and click the "Apply Changes" button to save your new password.



11. Next time you log into bikejournal, you must use the new password you created in step 9 to log in.

